

# *MetropolitanMD*

## **Policy on Patient Responsibilities**

Along with rights there are responsibilities. You are an important part of your health care team and need to be informed, participate in your treatment of care, and behave in an appropriate manner to obtain the best treatment.

### **OBTAIN INFORMATION**

- You are responsible to learn as much as you can about your treatments and the possible problems that can happen.
- You are responsible to learn as much as you can about your treatments.
- You are responsible to learn as much as you can about your medicines.
- You are responsible to know your rights and responsibilities as a patient.
- You are responsible to provide complete and accurate information about your medical history, medications, including over-the-counter products and dietary supplements.
- You are responsible to tell your doctor if you have any allergies or sensitivities.
- You are responsible to tell your doctor if you do not understand something.

### **PARTICIPATE IN TREATMENT / CARE**

- You are responsible to get and take the medications the doctor orders for you.
- You are responsible to tell the doctor if the medications are not working or cause problems for you.
- You are responsible to make appointments to see your doctor at his/her office.
- You are responsible to arrive on time for your appointments.

- You are responsible to stay the entire time of your appointment to get the best quality of care.
- You are responsible to call if you are going to be late or cannot come for any of your appointments.
- You are responsible to tell your doctor if there are changes in how you feel.
- You are responsible to participate in and involve your doctor in your care. This includes talking to your doctor about any problems you have following your plan of care.
- You are responsible to pay for the cost of cosmetic treatments.
- You are responsible to pay for any charges not covered by your insurance company.
- You are responsible to apply for Medicaid and/or Medicare if you want help to pay for your medical treatment.
- You are responsible to pay your bills when you get them.
- You are responsible to provide the necessary papers to the facility to help them collect the money for your bills.

#### **HELP CREATE A SAFE ENVIRONMENT**

- You are responsible to think about the needs of other patients, just as you would like them to think about your needs.
- You are responsible to treat all other patients and the staff in the facility with respect.

- You are responsible to use appropriate and non-offensive language.
- You are responsible to use appropriate gestures.
- You are responsible to be part of a safe environment in the facility.
- You are responsible to use only non-threatening words and actions.
- You are responsible to follow the rules of the facility where you receive care.